Warm Tips:

To make sure that the hotel identification are the same when you exchange the encoder(or re-install software, or multi-encoders are used at the same time), please program another system card(also call hotel identification card, Authorization card) to keep with backup encoder or deposit box. When exchange the encoder(or re-install software, or multi-encoders are used at the same time),please place the system card on the encoder, and enter the register no. The hotel identification will be the same no.

By doing above solution, it would be easy for you to test the software, and no need to set up all the data one more time.

Note:

1,We don't know the hotel identification,but only you know it. You will get the hotel identification by yourself by following methods: please place a room card(the card is already programmed by the software) on the encoder, and read the data with DEMO software(in the Independent System Sensor ProUSB lock), the data showed is your hotel identification.

2, Unlock the door with room card, press the handle but do not close the door,the motor reversal, and three sounds alarm. It's a reminding of closing doors because you forgot to close the door just now. If you don't need this function, please cancel.

3, There is a windows[Please register the new code within: 2] comes out when you trying to program cards. It means that the register no. is expired,please kindly do the registration again!

4,If the sub-users forgot his password. There is two solutions,

-First, the admin can delete the the sub-use and add him again. The way can only be useful by log in the software with admin A/C and password.

-Second, In the interface of software log in, place the cursor on the right button of entering password, press F1, there will be some numbers comes out. Please send all the numbers back to us. And we will calculate the password and return back to you.

If the admin forgot the password, please follow the second step in above. Please note that sub-users don't have right to add/delete admin...So, be careful to keep your admin password.

Initialization of door lock(two solutions):

-First, program one system card, and every room card according to room no. For example, room card 101,room card 102,etc.. In the lock in room 101,swipe the system card to the lock for 3 times, and swipe room card 101 for 1 time to unlocking door,.finished, the data already store in the lock too.. And to lock in room 102, swipe the system card to the lock for 3 times, and swipe room card 102 for 1 time to unlocking door, finished! the data already store in the lock too..

-Second, program one system card, every room no. setting card according to room no. One clock setting card,every room card according to room no.. For example, in the room 101, swipe the system card to lock for 1 time, two 'di di' sounds, swipe room no. setting card 101 to the lock for 1 time, two" di di" sounds, swipe the clock setting card for 1 time, two" di di" sounds, then unlock the door by swiping room card 101 for 1 time,the door is unlocked after the music.

Trouble shooting

1, Up to 15 building, 99 floor of each building, and 99rooms in each floor that the software can be managed.

2,

3, Still can't unlock after 3 sounds, then a long 'di' and a short 'di', last for 4 times, that's means the lock is locked-inside.

4,'di,di,di,--- di' last for 20 times.then unlock after a long 'di'. That means the time stored in the lock have lost, please kindly set up again.

5, the circus board for 15 users, please proximity the system card for three time to clear the exit room no. Then program the room no. Again.

6, Unlock after one short di one short di one short di one long di,,that's means the voltage is lower than 4.8V, the

lock can still b be unlocking, please kindly exchange the battery asap.

If three short di sounds quickly, then normally music,then di di two sounds, the room card can't unlocking door, but mater card will unlock, that means the battery are in low voltage.please kindly exchange the battery soon!

If three short di sounds quickly,no any card can unlock the door, that means the battery is running up, please exchange the battery right now.

7, Two 'di di' sound comes after unlocking the door normally, and the lock are in Normally Open(NO) status, that means one of the AA batteries is running up or not alkaline battery.

-- Shotting, please exchange to another battery

8, no response after swiping card, but it can be unlock after re-load the battery.that's means there are some problem in the circus board, please kindly exchange the circus board,and re-program the lock.

9, finish the lock installation,and there is a sound when loading the battery, And there is a sound when swipe the system card in first time, but no any response when swiping card again. That means the problem is happen in the circus board, please kindly exchange the circus board,and re-program the lock.

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5 sounds-- the card is not programmed by our system. When you purchase the whole system from our company, this problem won't happens(unless the card is not initialized)

SoundMsg1 = there is light and sound indication when swiping card

SoundMsg2 =2 sounds-- right indication. It means that the card is set up successfully.

SoundMsg3 = 3 sounds-- the lock had been locked inside, please unlock with a card that can unlock even at the locked inside case.

SoundMsg4 = 6 sounds-- room number is wrong. Please program the lock with right room no.

SoundMsg5 = 7 sounds-- the time in the lock is wrong,or the card is expired. Please program the time in lock again,or add valid time of card.

SoundMsg6 = 8 sounds-- this card is cover by new room card,or this card is limited by terminated card

SoundMsg7 = solution: swipe the system card, or swipe the terminated card again

SoundMsg8 = 9 sounds-- the card is marked as lost card

SoundMsg9 = 10 sounds-- the client code in the system card is non-available, please turn on the mechanical key for 5 times,and re-program the lock.

SoundMsg10 = 11 sounds-- the building no. or floor no. is non-available in the floor card, please set up the room no. to the lock again

SoundMsg11 = 12 sounds-- the staff key card was cover by new card, please swipe the system card again

SoundMsg12 = 15 sounds-- this card is not from this hotel. Please swipe the system card or program the card again

SoundMsg13 = 30 sounds-- the card is not from our system, please ask your supplier for new cards.

Concealed operation

Data backup: The data would be stored in the D:\proUSB_DBBak when login software, file name CardLockYYMMDD.MDB. (YYMMDD stands for Year,Month,Day), and the data can be revised in the file of system.ini

F1-- in the interface of log in. Select the code, and press F1 in the blank of password, there would be a window comes out,that's the ASCII code of current user's password.

F1-- in the interface of lock setting up, press F1 will show you the guide on how to operate the lock setting

F2-- In the interface of Reception,press F2 will show you some variable value

F3-- in the interface of Walk In, press F3 will located your cursor onto room no.

F4-- In the interface of reception, press F4 will show(or conceal) memo and information of room reservation

F5-- log in as Super, and in the interface of Operator Management, press F5 in the list of operator, will will you the operator corresponding set permissions.

F6-- in the interface of Reception, press F6 will show you the card's information

F8/F9-- in the interface of Building Management, and in the List of rooms, press F8/F9 will set/cancel the current

room to be public lock or not.there is a mark show in the left side. * stands for setup as public door, and # stands for the public lock can be unlock by this room card.

F10-- In the interface of Building Management, and in the List of rooms, press F10 can specify the 2nd Index no. of guest rooms between 0-98

F11-- in the interface of Reception, press F11 and input the card id,will show you the card type and time when this card is programmed.

Note:

N9001---N9999 Note, operate indication

E0001---E8999 Error, error indication

N9001- will display ASCII code of current user's password

N9002- there is no room in this building stored in the database. Reminding to add rooms. msgAddRoom+NL+curBldNoName

N9003- there is no such building in the database, but when you click to delete building.reminding to add a building or not? msgAddBld

N9004- Are you sure to delete the building? msgDelBld+NL+curBldNoName

N9005- All rooms would be deleted when delete the building, to be continue? msgDelBldAll

N9006- there is no such building in the database, but when you click to modify the building information.reminding to add a building or not? msgAddBld

N9007- there is no such building in the database, but when you click to add rooms. Reminding to add a building or not? msgAddBld

N9008- there is a mistake in floor no. when adding rooms. errInput+NL+s

N9009-

N9010- there is a mistake on the input of room no. when adding room. errInput+NL+s

N9011- there is a mistake on the input of day price when adding room. errInput+NL+s

N9012- there is a mistake on the input of cards number(max) when adding room. errInput+NL+s

N9013- there is no such building in the database, but when you click to delete rooms. Reminding to add a building or not? msgAddBld

N9014- Are you sure to delete the room? msgDelRoom+NL+curBldNoName+NL+curRoom.RoomNo

N9015- there is no such building in the database, but when you click to modify rooms. Reminding to add a building or not? msgAddBld

N9016- there is a mistake on the input of floor no. when modify room's information. errInput+NL+s

N9017- there is a mistake on the input of day price when modify room's information. errInput+NL+s

N9018- there is a mistake on the input of cards number(max) when modify room's information errInput+NL+s

N9019- there is a mistake on the input of room no. when modify room's information. errInput+NL+s

N9020- there is a wrong input when modify the mark of public doors. errInput+NL+s

N9021- the sub-operator's code is blank when modify his password

N9022- the input password are different in the two time's input when modify sub-operator's password.

N9023- the input group no. is wrong when setting up group.

N9024- are you sure to set up this lock as public lock?

N9025- there is wrong input when modify the 2nd Index no. of guest rooms

N9026-

N9027- the SAMG input is wrong when adding sub-operator. errInput+NL+sQuanXian

N9028- the SAMG input is wrong when modify sub-operator. errInput+NL+sQuanXian

N9029- are you sure to remove the operator? msgDelOprt+NL+varCZY.GongHao+NL+varCZY.Name

N9030- save the setting of system default successfully.

N9031- please input the right verification code of registration.

N9032- register successfully

N9033- forgot to select room when modify room's type.

N9034- there is no room in this building stored in the DLL data sheet,Reminding to add rooms.msgAddRoom+NL+curBldNoName

N9035- go beyond the limited of Max card numbers

N9036- please input the right room number

N9037- the time for check-out must beyond the current time.

N9038- program the room card for guest successfully

N9039- check-out without card successfully

N9040- there is no valid card in the induction zone

N9041- card data

N9042- this card is not room card of guest/guest card

N9043- could not find the guest information corresponding with the card id

N9044- this card of guest had check-out

N9045- check out with card successfully

N9046- please select the guest name who is going to check out

N9047- card cancel successfully

N9048- blank card

N9049- please input the right room no. or group no.in the interface of Door lock configuration.??

N9050- forgot to select the building name or floor no. in the interface of Card key for staff

N9051- the input group no. is wrong when programming group card

N9052- the card no. Is wrong when programming lost card.

N9053---xx- the 'set-up card' is programmed successfully, the following 'xx' is series number of card type

N9054---xx- the ' card key for staff ' is programmed successfully, the following 'xx' is series number of card type

N9055---xx - card information, the following 'xx' is series number of card type

N9056- reminding to read the card's password or not before log off card

N9057- are you sure to delete the record of programming card?

N9058 - are you sure to delete the guest information?

N9059- output the Excel file successfully

N9060 - it will take few seconds to upload the records, to be continue?

N9061- finish uploading records, display after refresh

N9062- wrong input of register number.

N9063- register fail, because the date of registration code is later than the date of registration code in encoder.

N9064 - register fail, because the date of registration code is later than the date of last registration code

N9065- please do the registration now

N9066- reminding the left valid day of register code

N9067- the card is not from this hotel

N9068- are you sure to cancel the card?

N9069- reminding to input the code of E2 encoder

N9070- reminding the room is not vacant or reservation

N9071- are you sure to modify the room type?

N9072- the time of checking out is borrowed time.

N9073- no named rooms

N9074- the input of hour rate start-up is wrong when modify room's information, errInput+NL+s

N9075- the input of hour rate price is wrong when modify room's information,errInput+NL+s

N9076- the input of hour rate start-up is wrong when adding room. errInput+NL+s

N9077- the input of hour rate price is wrong when adding room. errInput+NL+s

N9078- reminding that it's not a blank card before programmed

N9079- check out successfully in a group.

N9080- are you sure to check out in a group?

N9081 - are you sure to cancel reservation?

N9082- reservation have been cancel successfully

N9083 - do the reservation successfully

N9084 - the reservation check-out time must later than reservation check-in time.

N9085- do not forgot to input the name and credential no.

N9086- add characters" ReservCkIn" successfully

N9087- add characters" FirstCkOut" successfully

N9088- add characters" HourRateStartUp" successfully

N9089- add characters' HourRatePrice' successfully

E0001- 'Open DataBase Error' + NL + DBFileName

E0002- the input password is wrong when log in

E0003- the input building no. is wrong when adding building. errInputBldNo+NL+s

E0004- failure on adding building. errAddBld+NL+format('%d,%s',[i,s]))

E0005- failure on removing building. Remove Building Failure.'+NL+curBldNoName

E0006- failure on removing room when removing building. 'Remove Room Failure.'+NL+curBldNoName

E0007- failure on modifying building name. odify Building Name. Error'+NL+format('%d,%s',[curBld.BldNo,s])

E0008- failure on adding room. errAddRoom+NL+format('%.2d%.3d%.3d',[curRoom.BldNo,i,varRoom.RomID])

E0009- failure on removing room. 'Remove Room Failure.'+NL+curBldNoName

E0010- failure on modifying room

E0011- failure on modifying the mark of public door

E0012- the old password is wrong when modifying new password of operator. msgErrMiMa

E0013- failure on update the database when modify the operator's password.

E0014- failure on adding new operator. errAddOprt+NL+sGongHao

E0015- failure on remove operator. 'Remove Operator Failure.'+NL+varCZY.GongHao+NL+varCZY.Name

E0016- failure on adding SUPERADMIN automatically when there is no operator

E0017- failure on modify operator. errModiOprt+NL+varCZY.GongHao --> sGongHao

E0018- in the interface of Reception. The building no. of aryRoom in DLL is different from the one in curBld.BldNo

E0019- failure on refresh of room status in database.

E0020- wrong entrance parameters when calling the GetPointerOfAryRoom

E0021- no match building no. in aryRoom of DLL

E0022- no match lock no. in aryRoom of DLL

E0023- there are reduplicate building no.

E0024- the lock no. in curRoom are different from the one in aryRoom[ptrAryRoom]

E0025- failure on re-fresh room information

E0026- failure on insert the guest information when programming card for guest

E0027- wrong entrance parameters when calling the CheckOutGuestInfo

E0028- failure on refresh GuestInfo when checking out

E0029- failure on connecting with USB encoder

E0030 - USB encoder is not open yet

E0031- failure on reading card

E0032- more than 1 records match with this CardID in the GuestInfo

E0033- curGuest.BldRoomNo is different from curRoom.BldRoomNo when check-out without card

E0034- the building no. which is found in GuestInfo according to card id is non-exit in aryRoom

E0035 - failure on programmed card.because the data read out is different from the data going to write.(the problem happens in the communication, exit the USB encoder and re-start the USB encoder would be ok)

E0036- failure on canceling card when you click to cancel card

E0037- failure on canceling card when checking out with card

E0038 - the card type is different from the one going to program

E0039- can't find the corresponding CardType in Dai database

E0040- failure on update the Dai database

E0041- the curCard.iType is wrong when calling the WriteCard

E0042- the bufCard feedback from rdCard is wrong when searching card

E0043- the time in the card is wrong.

E0044- failure on inserting the card info when programmed

E0045- failure on re-fresh the CardInfo in database when cancel cards

E0046 - failure on removing card

E0047- failure on creating Excel format

E0048 - failure on opening Excel file

E0049 - the file \REPORTS\CardsReport.xls are not exit

E0050 - failure on deleting guest

E0051- failure on detecting the vision of data collector

E0052- it's not data collector that being connected

E0053 - uploading from data collector

E0054 - failure on registration,because there is non-valid character,or wrong deciphering

E0055 - failure on registration, failure on program encoder E2, failure on removing the unlocking records

E0056- the register no. is expired

E0057- wrong register no. 1--ErrAB,2--ErrRDN,3--Others

E0058 - failure on writing the registry when doing the registration

E0059- failure on opening file when begin to run the software

E0060 - failure on opening file when programming cards

E0061 - reservation time format error

E0062- the register no. become due.

E0063- failure on before room price when cleaning GuestInfo

E0064 - do the registration again with the same expired register no.

E0065- failure on re-fresh the guest mark when the reservation guest check-in

E0066- failure on re-fresh the ReservCkIn in RoomInfo

E0067- error happen when transfer the room data froom database to aryRoom in DLL